

Practice Quiz – Management and Maintenance

1. True or False: Profit Centers are an important feature in Maestro with respect to the Owner Module?

Answer: True

2. True or False: Can you change the commissions due to an Owner from the front desk screen?

Answer: True

3. How would you change the phone number of an Owner?

Answer: In the Owner Profile

4. What impact does the Expiry date have on an owner unit?

Answer: Indicates they no longer own the unit and will no longer receive commission. If left blank, the ownership of the unit does not expire.

5. What impact does the Effective date have on an Owner Unit?

Answer: Indicates when the owner starts owning the unit. If left blank, no ownership begins, the owner owns the unit starting before today

6. Why would you group a one bed room unit with a two bedroom unit?

Answer: If they have the same maintenance fee schedule

7. Name three different ways an owner can get a commission split?

Answer: By rate type, by guest type or by default

8. Where and why would you use Owner Types?

Answer: To allow easier reporting and searching

9. # Day Maximum on the owner Units Screen means what?

Answer: The maximum number of days an owner is allowed to stay in their own unit.

10. If an owner owns more than one unit, can they get two statements and one cheque?

Answer: Not easily. Users can set the Remit By flag to "U" for statements and "O" for cheques